

FREIBURG



## Hygiene rules for the protection of our guests



Please make sure to wear a mouth-nose protection (pulled over your mouth and nose as descripted) correctly during your entire stay in our house. You may depart from this restriction where it is excepted, for example in your hotel room and the seating areas in our gastronomic areas, the lobby as well as our outdoor areas.

For your safety, disinfectant dispensers are provided at various locations in the hotel to assist you in maintaining hand hygiene. Please also feel free to ask our staff about our hygiene-concept if you have any questions, we are happy to help at all times.

Please adhere to the general spacing policy as well as the avoidance of grouping throughout the public areas of the hotel.

Further information about the rules of conduct is displayed to for example in the restaurant or while taking the elevator.

Please remain a conscious the cough and sneeze etiquette!!

We follow the recommendation of the German Hotel and Restaurant Association (DEHOGA<sup>1</sup>) and, for reasons of infection control, we do not require intermediate cleaning of hotel rooms for stays of several days. Please let our staff at the reception know if you wish an intermediate cleaning or the interim change of towels, etc..

We are very pleased to welcome you as our guest and wish you a pleasant stay!

<sup>&</sup>lt;sup>1</sup> DEHOGA: Deutscher Hotel- und Gaststättenverband